



# Pimicikamak Broadband Services

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Cross Lake, Manitoba  
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August 20, 2018

PBS Customers  
Pimicikamak Broadband Services  
Cross Lake Band - ISP Services

To all PBS Business and Residential Customers

Thank you for choosing Pimicikamak Broadband Services. We are currently moving to a new billing system, and therefore have to verify each customer's information. You will shortly get the option to enter your information. Once your information is entered, please ensure you enter your Customer information, your physical address, followed by your email address correctly. Once submitted, it should only be a few minutes before you have normal internet access again.

If you need help completing the forms please call the Broadband Communications North Helpdesk toll free 1-888-924-6226. If you have already entered your information, and still seeing this webpage next time you go online; please contact Pimicikamak Broadband Service for additional help 204-676-2218 for Eva Muswagon.

We are pleased to announce we have been working with Broadband Communications North Inc. to get our billing system in place; Our Sonar will be linked and should be starting Monday; August 27, 2018; this system offers flexible and powerful billing, backed by proper accounting practices.

We can now map out our customers to the proper geographic location, it offers data usage for each Subscriber unit, unit check, network check and also shows tower check for our Technology Administrator.

For our business and residential customers; there will be a prompt to a security page to login into sonar as customer. This prompt will open another internet web base page to following to make you login with a username and password for internet usage, then after logging in. you can start using our ISP services.

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**Your local Internet Service Provider**

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